# Redpoint Cybersecurity LLC

# REDPOINT INCIDENT RESPONSE USE CASE

#### **THE PROBLEM**

A mid-size law firm suffered a major breach:

- The client's Managed Services Provider's (MSP) infrastructure was compromised and was used as a launch-off point to attack the MSP's customers, allowing sophisticated malware to run and infect the majority of the firm's infrastructure.
- The firm had a backup strategy; however, some of the backups were infected as well.
- The firm was completely shut down, and all systems were unusable.

## **TOOLS & TECHNIQUES**

• **Emergency Response:** Redpoint was engaged after the initial indicators of compromise were identified.

Our team provided remote assistance within 3 hours of being notified and was on-site within 24 hours



• **Analysis:** Our cybersecurity engineers utilized proprietary software to exfiltrate data from the endpoints to a centralized location for analysis.

An Endpoint Detection and Response (EDR) tool was installed on all infected endpoints used to gain visibility into the client's compromised infrastructure.

• **Remediation:** Redpoint was able to identify the infected machines and quarantined them immediately upon arrival.

In parallel to this, endpoints containing the utilized EDR tool were prepared to be redeployed.



# **OUTCOMES**



**Immediate** initial engagement response, and on-site personnel within 24 hours.



Triaged and performed investigation as well as **recovered & remediated** all areas of compromise within the first 12 hours of investigation.

Provided client with the capability to get systems back up and running safely to **resume normal business** operations.



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### CONTACT US TODAY



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